

**PRELIMINARY FY 09/10 RIVERSIDE COUNTY IT RATE QUICK REFERENCE GUIDE**

<b>SERVICE OR PRODUCT</b>	<b>DEFINITION</b>	<b>FY 09/10 RATE</b>	<b>UNIT</b>	<b>BUDGETED ACCOUNT</b>
<b>Communications Services Network:</b>				
ADN Circuit	Per 56k circuit providing CORNET connectivity to remote sites.	<b>\$134.08</b>	Per ADN Circuit Per Month	520260
CORNET Connectivity	Per PC charge for CORNET access and support.	<b>\$28.73</b>	Per Desktop Per Month	520260
DMZ Connectivity	Per circuit support for customers virtual DMZ's.	<b>\$116.24</b>	Per Circuit Per Month	520260
Enterprise Wireless Network	Per access point for wireless connectivity.	<b>\$78.51</b>	Per Access Point Per Month	520260
Extranet Connectivity	Per connection needed for the County extranet.	<b>\$937.88</b>	Per Circuit Per Month	520260
Network Technologist Expert Time	Per hour cost for a technician for repairs, installs, etc.	<b>\$113.65</b>	Per Hour	521340
SolarWinds Access	Per user account for SolarWinds for reporting on the customer's local area network.	<b>\$79.17</b>	Per SW User Account Per Month	520260
VPN - Remote Access	Per remote access account to log into the County's network (CORNET) remotely via virtual private network or dial-up account.	<b>\$12.30</b>	Per Account Per Month	520260
<b>Communications Services Telecom Operations:</b>				
ACD	Automatic call distribution or a specialized phone system designed to route an office's incoming calls to all available personnel.	<b>\$13.20</b>	Per Month	520320
ACD Scroll Board	Automatic call distribution LCD display which lists ACD agent information (i.e. # of calls in queue, # of agents).	<b>\$19.80</b>	Per Month	520320
Additional Number	Additional directory number appearance on Ericsson phones.	<b>\$0.15</b>	Per Month	520320
Analog Line	Analog line used for faxes, modems and TDD (Telecommunications Device for the Deaf).	<b>\$13.20</b>	Per Month	520320
Analog Port - Auto Attendant	A device which answers callers with a digital recording and allows callers to route themselves to an extension through a touch tone input, in response to a voice prompt.	<b>\$107.71</b>	Per Port Per Month	520320
Analog w/ Instrument	Single line phone that can only place and receive one call at a time.	<b>\$19.80</b>	Per Month	520320
Automated Call Sequencing	Device that handles incoming calls and recommends to an agent which call should be picked up.	<b>\$13.20</b>	Per Month	520320
External Call Forwarding Extension	Allows forwarding capability from desk phone to an external number.	<b>\$1.10</b>	Per Month	520320
Freeset	Portable extension off the Ericsson Mobility Server which allows digital extension to forward calls to an analog free set.	<b>\$46.62</b>	Per Month	520320
Generic Extension	Virtual extension assigned to a LIM but does not have any physical equipment associated with it.	<b>\$13.20</b>	Per Month	520320
Huntgroup	A pilot number with several extensions in rotation - calls are dialed into a pilot number that routes to all members in a group.	<b>\$3.30</b>	Per Month	520320
Norstar Voice Mailbox	An electronic storage medium coming off of the Norstar Key Telephone System. Voicemail provides the means to answer, page, notify "out of office" and store messages.	<b>\$1.92</b>	Per Month	520320
Norstar - Gold	Instrument M7310.	<b>\$9.60</b>	Per Month	520320
Norstar - Platinum	Instruments M7316,7324 or 7960.	<b>\$11.52</b>	Per Month	520320
Norstar - Platinum w/ Key Panel	Instruments: M7316, M7324 or M7960 with two side panels that act as an extension of the phone set.	<b>\$19.20</b>	Per Month	520320
Norstar - Silver	Instrument: M7208.	<b>\$7.68</b>	Per Month	520320

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Off Premise Extension	Ericsson phone system extension that is extended to an off-site facility which allows for 5-digit microwave calls on Ericsson Telephone System.	<b>\$13.20</b>	Per Month	520320
Operators - Workstation	Answering position/CTI Application with the ability to place and make calls with PC and phone.	<b>\$513.23</b>	Per Month	520320
Personal Number Extension	Allows user to have up to 10 positions, as possible answering positions programmed, per one phone extension.	<b>\$1.10</b>	Per Month	520320
Phone - Gold	Instruments: D561,D661,D212, or D4223.	<b>\$33.00</b>	Per Month	520320
Phone - Gold w/ 2 Key Panels	Instruments: D4223 with two side panel that acts as an extension of the phone set.	<b>\$37.62</b>	Per Month	520320
Phone - Gold w/ 3 Key Panels	Instruments: D4223 with three side panel that acts as an extension of the phone set.	<b>\$38.94</b>	Per Month	520320
Phone - Gold w/ 4 Key Panels	Instruments: D4223 with four side panel that acts as an extension of the phone set.	<b>\$40.26</b>	Per Month	520320
Phone - Gold w/ Key Panel	Instruments: D4223 with side panel that acts as an extension of the phone set.	<b>\$36.30</b>	Per Month	520320
Phone - Platinum	Instruments: D562,D662,D203, or D213.	<b>\$39.60</b>	Per Month	520320
Phone - Platinum w/ 2 Key Panels	Instruments:D203 or D213 with side panel that acts as an extension of the phone set.	<b>\$46.20</b>	Per Month	520320
Phone - Platinum w/ Key Panel	Instruments:D203 or D213 with two side panels that act as an extension of the phone set.	<b>\$42.90</b>	Per Month	520320
Phone - Silver	Instruments: D201,D202,D211,D531,501,601, or 631.	<b>\$26.40</b>	Per Month	520320
Security Analog Phone	Weather and vandalism proof single line phone (commonly referred to as a "gorilla phone").	<b>\$16.50</b>	Per Month	520320
Solidus - Bronze	Solidus ACD Basic with reporting.	<b>\$36.91</b>	Per Month	520320
Solidus - CCM	Solidus Desktop Manager with PC for reporting.	<b>\$439.97</b>	Per Month	520320
Solidus - Gold	Solidus ACD Basic with reporting & advanced features.	<b>\$110.74</b>	Per Month	520320
Solidus - IVR	Solidus ACD Basic/IVR with reporting.	<b>\$0.08</b>	Per Minute Per Month	520320
Solidus - Platinum	Solidus ACD Basic with reporting, advanced features & desktop management.	<b>\$147.66</b>	Per Month	520320
Solidus - Silver	Solidus ACD Basic with reporting & basic features.	<b>\$73.83</b>	Per Month	520320
Telecomm Access	3rd party access to telephone network. Commonly used on interactive voice response and other CTI applications.	<b>\$19.80</b>	Per Month	520320
Telephone Coordinators Expert Time	Hourly costs for support personnel to facilitate requests for adds, moves and changes.	<b>\$88.35</b>	Per Hour	520200
Telephone Coordinators Expert Time - Premium	Per hour cost for support personnel to facilitate requests for adds, moves and changes to external customers on service requests and post cut support after-hours.	<b>\$101.02</b>	Per Hour	520200
Voice Form	Automated voice prompt feature of the voicemail system. This is normally used in place of a written questionnaire.	<b>\$5.68</b>	Per Month	520320
Voice Mailbox	An electronic storage medium directly integrated with the Ericsson PBX. Voice mail provides the means to answer, page, notify "out of office" and store messages.	<b>\$2.84</b>	Per Month	520320
Voice Paging/Fax	Paging or fax feature associated with a voice mail box.	<b>\$8.52</b>	Per Month	520320
Voice Referral	A voice mail box that directs callers to a new telephone number.	<b>\$0.28</b>	Per Month	520320

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<b>Communications Services Telephone Jr. Technologists:</b>				
Telephone Technicians Expert Time	Hourly costs for adds, moves, installs, changes or other special requests.	<b>\$118.38</b>	Per Hour	520250
Telephone Technicians Expert Time - Premium	Hourly costs for moves, changes or other special requests that must be done after hours or on weekends.	<b>\$136.87</b>	Per Hour - Premium	520250
<b>Communications Technology Engineering:</b>				
Data Engineering Expert Time	Hourly rate to design, implement and/or maintain data communication networks and infrastructure of Countywide communication facilities.	<b>\$140.57</b>	Per Hour	524820
Data Engineering Expert Time - Premium	Overtime or after-hours rate to design, implement and/or maintain data communication networks and infrastructure of Countywide communication facilities.	<b>\$158.95</b>	Per Hour - Premium	524820
Infrastructure Engineering Expert Time	Hourly rate to design, implement and/or maintain voice networks and infrastructure of Countywide communication facilities.	<b>\$138.34</b>	Per Hour	524820
Radio Engineering Expert Time	Hourly rate to design, implement and/or maintain radio communication networks and infrastructure of Countywide communication facilities.	<b>\$159.96</b>	Per Hour	524820
<b>Information Security Office:</b>				
Security Services	Consolidates security policy, incident response and investigations, training development, threat alerts, forensics analysis and investigations, architecture and design reviews of infrastructure security solutions, and review of intrusion detection systems and firewalls.	<b>\$10.04</b>	Per Desktop Per Month	520260
Security Office Technologist Expert Time	Dedicated and customized departmental support for application reviews, standards, policies, and BCP/DR reviews, taking into account any unique or specialized business needs.	<b>\$154.63</b>	Per Hour	521340
<b>Operations Customer Technical Services:</b>				
Desktop Services	Completely troubleshoot, manage, repair, inventory, install, setup, configure and customize desktop hardware and software on a computer. This rate includes "the computer, monitor and software" along with the support of the computer.	<b>\$118.38</b>	Per Desktop Per Month	521360
Desktop Technologist Expert Time	Desktop Engineer - advancing trouble shooting and diagnostic skills, building customized computer images, installing new computers for entire department, resolving security issues or working with System Administrators on network devices like switches and routers.	<b>\$83.47</b>	Per Hour	521360
Desktop Technologist Expert Time - Premium	Desktop Engineer - advancing trouble shooting and diagnostic skills, building customized computer images, installing new computers for entire department, resolving security issues or working with System Administrators on network devices like switches and routers after-hours.	<b>\$94.75</b>	Per Hour - Premium	521360
System & Application Technologist Expert Time	Server Engineer - advancing trouble shooting and diagnostic skills, building Windows domains with Active Directory or Novell Trees, installing Windows or Novell servers for an entire department, resolving security issues. Monitor, update, patch, customize servers. Manage backup of data on servers.	<b>\$116.87</b>	Per Hour	521360
<b>Operations Support:</b>				
Application Hosting - Mainframe	24 X 7 hosting of the Property System including operating, maintaining, software licensing, and disaster recovery for property components running on the mainframe.	<b>\$192,232.73</b>	Per Month	524760
Archived Data Copy	Archive of specified data to tapes and remove off-site for a long term period of time. Ability to retrieve tapes from off-site storage and restore the customer data.	<b>0.00004</b>	Per MB Per Month	524760

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Data Backup and Recovery	Scheduled and unscheduled backup and/or restore of specified customer data.	<b>0.00345</b>	Per MB Per Month	524760
Mainframe Technologists Expert Time	Systems programmer who maintains and enhances OS and 3rd party software executing on the mainframe.	<b>\$124.18</b>	Per Hour	524760
Mainframe Technologists Expert Time - Premium	Systems programmer who maintains and enhances OS and 3rd party software executing on the mainframe after-hours.	<b>\$133.37</b>	Per Hour	524760
Mainframe Technologists On Call Hour	Systems programmer who maintains and enhances OS and 3rd party software executing on the mainframe when requested on-call.	<b>\$9.72</b>	Per Hour	524760
Offsite Archived Data Copy	Add-on feature to MB-Archive: Archive of specified data to tapes and remove off-site for a long term period of time. Ability to retrieve tapes from off-site storage and restore the customer data.	<b>0.00024</b>	Per MB Per Month	524760
Offsite Data Backup Copy	Add-on feature to MB-Backup: Backup of specified data to tapes and remove off-site. Ability to retrieve tapes from off-site storage and restore the customer data.	<b>0.00084</b>	Per MB Per Month	524760
<b>Operations Support Operations Services:</b>				
Data Center Floor Space	Rental of floor space per square foot contained within the Data Center.	<b>\$12.36</b>	Per Square Foot Per Month	521360
Data Center Rack Space	Rental of rack space by the unit (unit=1.75 inches in height) contained within the Data Center.	<b>\$14.36</b>	Per Unit Per Month	521360
Data Center Rack Space - Secured	Rental of floor space that is secured in a cage within the Data Center.	<b>\$15.75</b>	Per Unit Per Month	521360
DC Port Connectivity	Per connection needed for equipment in the Server Farm.	<b>\$6.66</b>	Per Port Per Month	521360
Helpdesk Service 1	Help Desk services provided upon initial notification and immediate resolution.	<b>\$14.88</b>	Hour	521360
Helpdesk Service 2	Help Desk services requiring additional diagnostics for resolution.	<b>\$29.77</b>	Hour	521360
Remote Site Floor Space	Rental of floor space per square foot.	<b>\$4.01</b>	Per Square Foot Per Month	521360
Remote Site Rack Space	Rental of rack space by the unit (unit=1.75 inches in height).	<b>\$3.01</b>	Per Unit Per Month	521360
Remote Site Wall Space	Rental of wall space per square foot.	<b>\$2.00</b>	Per Wall Square Foot Per Month	521360
TCIP/LUNS Connectivity for MF - T1	Per connection charge for clients to connect to the mainframe.	<b>\$6.50</b>	Per LUN Per Month	521360
<b>Operations Support Production Services:</b>				
Operator Expert Time	Computer Operator who operates and monitors various computer platforms.	<b>\$72.13</b>	Per Hour	524760
<b>Program Management:</b>				
Project Management Expert Time	Portfolio Management is hosting, management, and reporting of project or service engagement content.	<b>\$106.19</b>	Per Hour	525440
Business System Analyst	Basic rate for Business Systems Analysis services - Service options include Requirements Analysis, Build or Buy Review and Recommendation, RFP/RFQ development and evaluation assistance, Business Process Modeling, Process Re-engineering, System Documentation, and QA functions.	<b>\$106.42</b>	Per Hour	525440
<b>Radio Microwave and Sites:</b>				
Agreement	Negotiated agreement for leased space in communication site.	<b>per Lease Agreement</b>	Per Month	520280
Mile - 56K	Monthly charge per 56K circuit mile for microwave transmission.	<b>\$17.25</b>	Per Mile Per Month	520280
Mile - Analog	Monthly charge per analog circuit mile for microwave transmission.	<b>\$8.62</b>	Per Mile Per Month	520280
Mile - DS3	Monthly charge per DS3 mile for microwave transmission.	<b>\$64.67</b>	Per Mile Per Month	520280

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Mile - T1	Monthly charge per T1 mile for microwave transmission.	<b>\$43.11</b>	Per Mile Per Month	520280
Point-to-Point Wireless Connection	Monthly charge per connection for wireless WAN.	<b>\$158.49</b>	Per Connection Per Month	520280
Rack	Set rate for monthly rack charge.	<b>\$248.48</b>	Per Month	520280
Rack RMU	Set rate for monthly rack mount unit charge (partial rack).	<b>\$62.12</b>	Per Month	520280
<b>Radio Operations and Auto Install:</b>				
Auto Install Expert Time	Hourly rate for site and automotive installations and/or repairs of non-radio equipment in vehicles.	<b>\$86.05</b>	Per Hour	521500
Auto Install Expert Time - Premium	Hourly overtime rate for site and automotive installations and/or repairs of non-radio equipment in vehicles.	<b>\$96.50</b>	Per Hour - Premium	521500
Device - Base Station	Monthly maintenance charge for base radio unit.	<b>\$28.07</b>	Per Device Per Month	520220
Device - HT	Monthly maintenance charge for portable radio.	<b>\$3.91</b>	Per Device Per Month	520220
Device - MDC	Monthly maintenance charge for mobile data computer.	<b>\$3.42</b>	Per Device Per Month	520220
Device - Mobile radio	Monthly maintenance charge for mobile radio.	<b>\$2.98</b>	Per Device Per Month	520220
Device - Radio Console	Monthly maintenance charge for dispatch console.	<b>\$108.25</b>	Per Device Per Month	520220
Device - Radio IP Modem	Monthly maintenance charge for radio IP modem.	<b>\$28.49</b>	Per Device Per Month	520220
Feature - Additional Cell	Monthly access charge for each system accessed for an individual radio.	<b>\$0.66</b>	Per Cell Per Month	520220
Feature - Additional Talk Group	Monthly access charge for each talk group accessed for an individual radio.	<b>\$0.66</b>	Per Talk Group Per Month	520220
Feature - Emergency Button	Monthly access charge for an emergency button feature for an individual radio.	<b>\$0.66</b>	Per Month	520220
Feature - First Talk Group	Monthly access charge for accessing a single talk group for an individual radio.	<b>\$0.66</b>	Per Month	520220
Feature - Individual Call	Monthly charge for the individual call feature accessed for by individual radio.	<b>\$0.66</b>	Per Month	520220
Feature - Public Safety Priority	Monthly charge for public safety priority feature for an individual radio.	<b>\$0.66</b>	Per Month	520220
Radio Technologist Expert Time	Hourly shop and field radio repair rate.	<b>\$90.60</b>	Per Hour	521500
Radio Technologist Expert Time - Premium	Hourly overtime shop and field radio repair rate.	<b>\$100.16</b>	Per Hour - Premium	521500
System - Conventional	Monthly fee charged to users of a conventional radio system.	<b>\$382.60</b>	Per Month	520220
System - Jail	Monthly fee charged to each correctional facility for maintenance of each campus conventional radio system.	<b>\$111.74</b>	Per Month	520220
<b>Systems Applications Database Support:</b>				
ASU Oracle	Oracle database management service for applications based on complexity of the database. The formula used for the Oracle ASU = (Oracle database tables * Oracle database table spaces).	<b>\$2.75</b>	Per ASU Per Month	521640
ASU SQL	SQL database management service for applications based on the complexity of the database. The formula used for the SQL ASU = (SQL database tables * SQL database table spaces).	<b>\$2.63</b>	Per ASU Per Month	521640
Database Technologist Expert Time	Expert level application database engineering and administration services.	<b>\$126.84</b>	Per Hour	521640
MB Oracle	Oracle database storage - charged by size of database.	<b>0.0510</b>	Per MB Per Month	521640
MB SQL	SQL database storage - charged by size of database.	<b>0.0381</b>	Per MB Per Month	521640

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<b>Systems Applications Development:</b>				
Applications Development Expert Time	Applications development using standard web and applications technologies. Does not require vendor specific training or certification.	<b>\$143.81</b>	Per Hour	521640
Specialized Application Developer Expert Time	An Application Developer with skills unique to an application or service. Requires application specific training or certification in development.	<b>\$152.03</b>	Per Hour	521640
<b>Systems Applications Infrastructure:</b>				
SAN Storage	1 MB of Enterprise storage space.	<b>\$0.0014</b>	Per MB Per Month	521360
Server - Additional Memory	Additional memory on hosted server in increments of 256MB.	<b>\$1.69</b>	Per Additional Memory Unit (256MB) Per Month	521360
Server - Data Center	Utilization of RCIT Managed Server Platform with a standard configuration of 2 CPU, 10GB disk space and 256MB memory - Add-on Selection is available for the operating system.	<b>\$229.46</b>	Per Hosted Server Unit Per Month	521360
Server - Linux Operating System	Add-on selection to hosted server - Linux Operating system with critical patching services.	<b>\$295.08</b>	Per Hosted Server Unit Per Month	521360
Server - Oracle	Oracle database server. Includes the Oracle licensing.	<b>\$1,131.11</b>	Per Server Per Month	521360
Server - Windows Operating System	Add-on Selection to Hosted Server - Windows Operating system with automated critical update and patching services.	<b>\$148.95</b>	Per Hosted Server Unit Per Month	521360
Windows Patching Automation - Server	Automated patching services for servers.	<b>\$5.80</b>	Per WS Node Per Month	521360
<b>Systems Application Support:</b>				
Applications Support Engineering Expert Time	An Application Developer with skills unique to an application or service. Requires application specific training or certification in support.	<b>\$116.70</b>	Per Hour	521640
County Portal Site Hosting	Hosted services for Web Portals (i.e. county main site).	<b>\$18,223.13</b>	Per site Per Month	521640
Custom Application Hosting	Cost for hosting and supporting an application.	<b>\$3,883.54</b>	Per Application Per Month	521640
Custom Application Support	Support and expert services for a unique application.	<b>\$6,154.81</b>	Per Application Per Month	521640
Fax Server Service	On-line fax service.	<b>\$0.01</b>	Per Page	521640
Fixed Service Desk User License and Setup	Service Desk application setup for new fixed Remedy User Access License. Includes purchase of new license and user setup.	<b>\$1,986.41</b>	Onetime setup	521640
Fixed User License	Fixed Remedy User Access License. Includes license maintenance and access to custom remedy modules. - Assigned per user.	<b>\$25.47</b>	Per User Per Month	521640
Fixed User License and Setup	Setup for new Fixed Remedy User Access License. Includes purchase of new license and user setup.	<b>\$1,485.57</b>	Onetime setup	521640
Floating Service Desk User License and Setup	Service Desk application setup for new Floating Remedy User Access License. Includes purchase of new license and pool configuration.	<b>\$4,786.52</b>	Onetime setup	521640
Floating User License	Floating Remedy User Access License. Includes license maintenance and access to custom remedy modules - assigned to a pool.	<b>\$56.21</b>	Per Pooled Unit	521640
Floating User License and Setup	Setup for new Floating Remedy User Access License. Includes purchase of new license and pool configuration.	<b>\$3,534.44</b>	Onetime setup	521640
Remedy Module	Support of existing Remedy modules.	<b>\$332.24</b>	Per Month	521640
Service Desk Fixed User License	Service Desk Application - Fixed Remedy User Access License. Includes license maintenance and access to custom remedy modules and additional access to Remedy Service Desk Application - assigned per user.	<b>\$37.97</b>	Per User Per Month	521640
Service Desk Floating User License	Service Desk Application - Floating Remedy User Access License. Includes license maintenance and access to custom remedy modules and additional access to Remedy Service Desk Application - assigned to a pool.	<b>\$74.22</b>	Per Pooled Unit	521640

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Website Hosting - Dynamic Content	Hosting services for dynamic content websites.	<b>\$1,525.14</b>	Per Site Per Month	521640
Website Hosting - Static Content	Hosting services for static content websites.	<b>\$681.45</b>	Per Site Per Month	521640
<b>Systems Enterprise Applications:</b>				
AD Services	Application access to directory services for management and authentication.	<b>\$10.32</b>	Per Service or Application Per Month	521640
Antispam Services	Antispam services.	<b>\$0.71</b>	Per Account Per Month	521640
Blackberry Account Creation	Setup of Blackberry services and license for new account.	<b>\$82.38</b>	Per New Account Setup	521640
Countywide Email Distribution	Migration services.	<b>\$52.91</b>	Per Account	521640
Email Compliance Service	Email Regulatory Compliance Service - prevents sensitive information from leaving the County networks unencrypted.	<b>\$0.57</b>	Per Email Compliance User Per Month	521640
Email Technologist Expert Time	Hourly rate for email systems engineering (consulting, break/fix support, design & implementation, etc.).	<b>\$113.05</b>	Per Hour	521640
Encrypted Email Transfer Service	Provide encrypted SMTP transfer to recipients outside of CORNET.	<b>\$3.64</b>	Per Encrypted Email Account Per Month	521640
Exchange Web Access	New rate for exchange web access.	<b>\$339.44</b>	Per Domain Per Month	521640
External Exchange System Synchronization	Synchronization services for external exchange systems.	<b>\$7,854.19</b>	Per System Yearly	521640
External Groupwise System Synchronization	Synchronization services for external GroupWise domains.	<b>\$5,943.59</b>	Per System Yearly	521640
GroupWise Blackberry Account	Blackberry integration to GroupWise email system for email, calendaring, contact management.	<b>\$49.87</b>	Per Account Per Month	521640
GroupWise Web Access Services	GroupWise web access.	<b>\$327.16</b>	Per Domain Per Month	521640
Hosted Mailbox	Exchange mailbox on RCIT Server with routing, antivirus, antispam and web access.	<b>\$25.75</b>	Per Mailbox Per Month	521640
Mass Email Distribution	Creation of mass emails for Countywide distribution.	<b>\$46.62</b>	Per Distribution	521640
Messaging GroupWise Routing Application	GroupWise user routing services.	<b>\$0.72</b>	Per Mailbox Per Month	521640
MS Exchange Routing Services	Exchange user antivirus services.	<b>\$0.38</b>	Per Mailbox Per Month	521640
Reverse Proxy Service	Reverse Proxy services through the corporate DMZ. Provisioned for departments with no internal DMZ.	<b>\$264.58</b>	Per Routed Service Per Month	521640
SMTP Routing Services	SMTP routing only.	<b>\$193.18</b>	Per Routed Domain Per Month	521640
Workstation AD Services	Desktop access to Directory Services for Desktop Management and authentication.	<b>\$10.32</b>	Per Workstation Per Month	521640